

EoY Report - change log

APPENDIX 2

	Original text / Action from Council Delivery Plan 2017/18	Status in End of Year Report	Original text	Suggested change by CLT	Approved?
	Act on improvement plans for Marlborough Square and Memorial Square, working with partners	On plan			
	Support business and property owners on Hotel Street, High Street, Belvoir Road and Marlborough Square with frontage improvement grants	On plan			
	Prioritise key town centre sites for redevelopment to drive prosperity and the regeneration of Coalville	On plan	We always welcome investors who are interested in developing key sites in Coalville. Whilst a lot of these conversations are confidential, we have regular meetings with people who have positive ideas for the town and commit to doing all we can to support them.	We always welcome investors who are interested in developing key sites in Coalville. This year we worked with the private sector on the redevelopment of the former bus station site on Ashby Road and the former Grieves factory site on Mantle Lane. The development of these sites has been slower than expected due to uncertainty in the retail market, but we will continue to push private sector investors to commit to Coalville and do all that we can to ensure these developments go ahead for the benefit of the town.	Yes
Building confidence in Coalville	Organise events in Coalville and support others to arrange complementary events and activities	Achieved			
	Improve Coalville Market to attract new traders and customers	Achieved			
	Make major improvements to Marlborough Flats on Jackson Street	Achieved			
	Build up to 20 new council homes in Coalville	Achieved			
	Improve Coalville's green spaces and highway verges, working with landowners	Achieved			
	Create heritage and cultural projects to attract new traders and customers	On plan			
	Welcome new investors who want to develop key sites that will make Coalville more attractive to residents, visitors and businesses	On plan			
	Manage our assets better to increase income	Achieved			
	Bring more of our housing repairs and maintenance work in-house	Achieved			
Value for money	Decide whether to build a new leisure centre or invest in Hermitage Leisure Centre to meet demand	Achieved			
	Dispose of surplus land and buildings that we own to generate income and create opportunities	Achieved			
	Develop the plans to create the Ashby de la Zouch cultural and leisure quarter	Achieved			
	Represent the interests of the district with HS2 and maximise the benefits to the district and our communities	Achieved			
	Manage the implementation of our Local Plan, including finding new gypsy and traveller sites	Behind plan			

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	Do all we can to support infrastructure improvements that will aid growth, including proactive partnership working	On plan	A £7 million project at junction 22 of the M1 and junction 13 of the A42 is underway to reduce congestion and manage traffic flow. Significant changes to the A511, A512 and A42 junction 13 at Flagstaff Roundabout near Ashby are being made ahead of new housing developments in the area and to support a growing economy	A £7 million project at junction 22 of the M1 and junction 13 of the A42 to reduce congestion and manage traffic flow is open and working well . Significant changes to the A511, A512 and A42 junction 13 at Flagstaff Roundabout near Ashby were also made ahead of new housing developments in the area and to support a growing economy.	Yes
Homes and communities	Use planning agreements to acquire new properties from developers to increase the number of council homes	Achieved			
	Speed up develop contributions so they make a real difference to local communities	On plan			
	Support residents with welfare reform and new fixed term tenancies	Achieved			
	Develop a new community safety strategy for 2017-2020	Achieved			
	Give customers 24/7 access to our services online	Achieved			
	Increase how satisfied our housing tenants are with the repairs service	Achieved			
	Embark on a new build programme for council houses	Achieved			
	Ensure approved planning applications go ahead	On plan			
	Support the resettlement of two Syrian refugee families each year	Achieved			
	Review our planning enforcement policy to deal with the more serious cases quicker	On plan			
	Improve how we manage complaints and Freedom of Information (FOI) requests	Achieved	30% reduction in stage 1 complaints (down to 30 September to December 2017 compared to 37 during the same period in 2016. 8% increase of stage 1 complaints answered on time compared to 2016/17	44% reduction in stage 1 complaints (127 in 2017/18 compared to 227 in 2016/17). 6% increase in stage 1 complaints answered on time compared to 2016/17	Yes
Business and jobs	Make sure our staff and councillors work in a productive and efficient environment	Behind plan			
	Plan for ambitious growth in the district to 2050, harnessing our excellent transport links to drive jobs, housing and infrastructure in the right places (through a Local Plan review)	On plan			
	Make sure our staff are customer focussed and are able to react quickly to challenges and opportunities	On plan			
	Provide advice and support to businesses	Achieved			
	Make sure the Local Plan provides for sufficient new homes, infrastructure and employment land that will sustain economic growth	On plan			
	Support businesses affected by HS2 to find new premises in the district	Achieved			
	Encourage visitors to the key town centres	Achieved			
	Celebrate local business success stories through publicity	Achieved			
	Drive our town centre business grant programme to create maximum impact for local communities and businesses	Achieved			

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	Help businesses to find the information they need to grow, relocate or move their business in North West Leicestershire	Achieved			
	Help local businesses to recruit and develop the skills of local people, including apprenticeships, working with trusted partners	Achieved			
	Review our waste collection service in response to Leicestershire County Council's withdrawal of recycling credit payments from 1 April 2018	Achieved			
	Give away 15,000+ free trees to residents and communities	Achieved			
	Support our residents to recycle more	On plan			
	Organise at least four community litter picks	Achieved			
Green	Run the Food Heroes project to generate sustainable food production	Achieved			
footprints	Work with developers to make sure the design and layout of new developments is of the highest quality and has no negative impact on the environment	Achieved			
	Replace solid fuel heating systems with air source heat pumps in our council homes	On plan			
	Create a sustainable community litter picking programme on the main routes into Coalville to complement our existing council programme	Behind plan			